Application No.: 10/646,373   **Docket No.: 700111202-1 US (1509-440)**

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1.   (Currently amended) '   A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:

receiving an incoming telephone call;

automatically transferring the incoming call to an intended recipient device without going through an the intranet gateway;

if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to the intranet gateway;

if the intended recipient is logged on to the intranet or is otherwise accessible on a network including accessible via the gateway, the intranet gateway determining the network location of the intended recipient and automatically transferring the incoming unanswered call to the intended recipient; but

if the intended recipient is inaccessible, ; causing the intranet gateway to automatically transfer the incoming unanswered call to a call recordation system.

2.   (Currently amended)   A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:

receiving an incoming telephone call;

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automatically transferring the incoming call to an intended recipient device without going through ~~an~~ the intranet gateway;

if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to a call recordation arrangement;

intercepting the incoming unanswered call and automatically transferring the incoming unanswered call to ~~an~~ the intranet gateway;

if the intended recipient is logged on to the intranet or is otherwise accessible on ~~the~~ a network accessible via the gateway, the intranet gateway determining the ~~network~~ location of the intended recipient and automatically transferring the incoming unanswered call to the intended recipient; but

if the intended recipient is inaccessible, automatically causing the intranet gateway to transfer the incoming unanswered call to a call recordation system.

3.   (Currently amended)   A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:

receiving an incoming telephone call;

automatically transferring the incoming call to an intended recipient device without going through ~~an~~ the intranet gateway;

if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to a call recordation arrangement;

intercepting the incoming unanswered call and automatically transferring the incoming unanswered call to ~~an~~ the intranet gateway;

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if the intended recipient is logged on to the intranet or is otherwise accessible on the a network accessible via the gateway, the intranet gateway determining the network location of the intended recipient and automatically transferring the incoming unanswered call to a physically proximate recipient device based on localisation information indicative of correlating to the physical location of the network a connection with said proximate recipient device; but if the intended recipient is inaccessible, automatically causing the intranet gateway to transfer the incoming unanswered call to a call recordation system.

4.   (Currently amended)   A method as claimed in claim 1 wherein the intranet gateway is a VoIP gateway that automatically converts the incoming unanswered call to a VoIP call, and the last two steps of claim 1 are performed on the converted VoIP call.

5.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is accessible, routing the incoming unanswered call to a network address including hardware which is adapted to allow the incoming unanswered call to be received by the intended recipient.

6.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is inaccessible, automatically routing the incoming unanswered call to a voicemail system and automatically sending to the intended recipient a notification to the intended recipientthat the incoming unanswered call has been to the voicemail system.

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7. (Currently amended)   A method as claimed in claim 1 wherein the transfer of the call to the intended recipient is effected via a standard PABX communication with a plurality of <u>standard, non VoIP</u> telephones.

8. (Currently amended)   A method as claimed in claim 1 <u>5</u> wherein the hardware residing at the intended recipient's network address corresponds to a software-based VoIP phone.

9. (Currently amended)   A method as claimed in claim 1 <u>8</u> wherein the software-based VoIP phone is running on a computer, laptop, PDA or similar device.

10. (Currently amended)   A method as claimed in claim 1 wherein the intranet gateway <u>automatically</u> transfers the call to the intended recipient via the Internet.

11. (Original)   A computer system adapted to carry out the method as claimed in claim 1.

12. (Original)   A telecommunications system adapted to carry out the method as claimed in claim 1.

13. (Original)   A computer memory programmed for causing a computer system to perform the method of claim 1.

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14.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is accessible, automatically routing the call to a network address including hardware that receives the call for the intended recipient.

15.   (Currently amended)   A method as claimed in claim 2 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.

16.   (Original)   A computer system adapted to carry out the method as claimed in claim 2.

17.   (Original)   A telecommunications system adapted to carry out the method as claimed in claim 2.

18.   (Original)   A computer memory programmed for causing a computer system to perform the method of claim 2.

19.   (Currently amended)   A method as claimed in claim 3 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.

20.   (Original)   A computer system adapted to carry out the method as claimed in claim 3.

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21.   (Original)   A telecommunications system adapted to carry out the method as claimed in claim 3.

22.   (Original)   A computer memory programmed for causing a computer system to perform the method of claim 3.

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